

From Reader to Employee



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Tim Webber

Customer Service Representative

Epoch VIP,

I work at The Epoch Times' customer service hotline. Maybe I've even had the good fortune of speaking with you!

Almost daily, somebody calls and expresses how happy they are to find a newspaper like The Epoch Times. Often, it is the older customers because they remember a time when journalism was different—that time, say 60 years ago, when there was a strong sense of integrity in journalism.

I also remember that time. Back in the '70s, my first job was as a paperboy. I would read the headlines and some of the articles. The premier newscasters and media, as I remember them, were those who focused on the facts. The news was about what happened and what didn't happen based on the facts, not about who's right and who's wrong based on someone's opinion.

Around 2010, I started becoming more aware of how certain stories were being covered by the mainstream media, and more importantly, how some stories were not being covered. When reading, I'd sense a clear bias in reporting and how instead of facts, the push of someone's agenda prevailed in the article.

It was around 2012 when I started reading The Epoch Times in earnest after some family members shared it with me. Instantly, I felt drawn to this news agency. I had noticed the lack of honesty and integrity in many other of our nation's journalistic sources. Against this backdrop, The Epoch Times stood out as a paper that was very much the opposite.

After I retired, I heard that **The Epoch Times was hiring. I thought, "Mission-driven and honest? This is a media company I want to work for!"** I reached out, interviewed, and accepted a position in the call center. The rest is history.

My passion is to get the truth out to our nation. I find it rewarding when people call to say they are excited to find a sample paper of The Epoch Times in their mailbox or on their doorstep and want to subscribe. The energy is contagious; I can sense that there is a thirst for news with integrity in our nation.

We are in unprecedented times right now, and our nation is hurting because of it. **My goal is to help The Epoch Times be successful in presenting the truth. I'd like to see our nation get back to what it once was—when there was more respect for others and more morally-driven behavior and decisions.** It's important to me that I support our subscribers in any way I can. You all are part of this journey.

Thank you so much for supporting us here at The Epoch Times. Know that we are aligned with you in your desire to get our nation back on track. Together, we have already established an incredible start, and I believe that we will prevail in due time.

Together, we are making a difference!

In truth and tradition,

Tim Webber
The Epoch Times

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